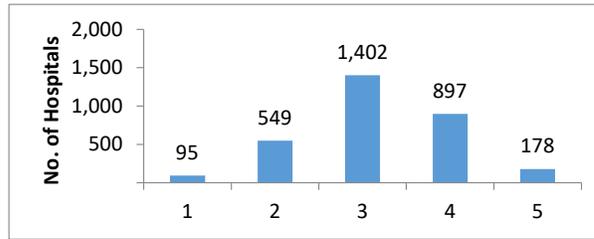


**HCAHPS Stars Ratings Distributions for January 2022 Public Reporting (N= 3121 Hospitals)†**

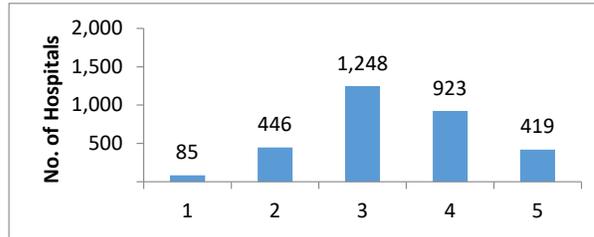
**HCAHPS Summary Star Rating**

Star Rating	N	%
1	95	3
2	549	18
3	1,402	45
4	897	29
5	178	6



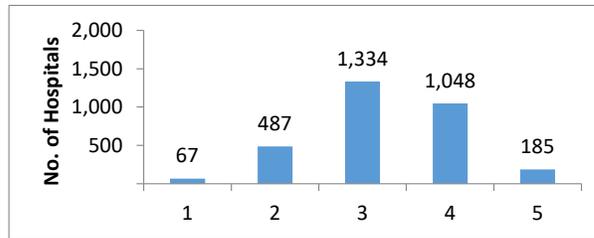
**Communication with Nurses**

Star Rating	N	%
1	85	3
2	446	14
3	1,248	40
4	923	30
5	419	13



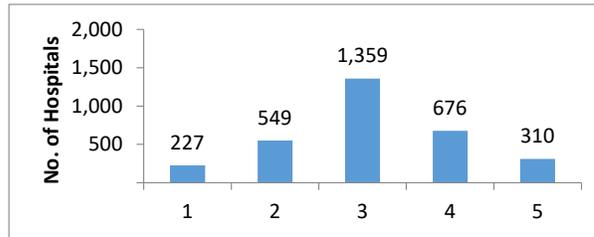
**Communication with Doctors**

Star Rating	N	%
1	67	2
2	487	16
3	1,334	43
4	1,048	34
5	185	6



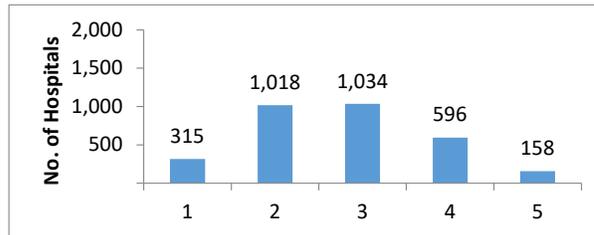
**Responsiveness of Hospital Staff**

Star Rating	N	%
1	227	7
2	549	18
3	1,359	44
4	676	22
5	310	10



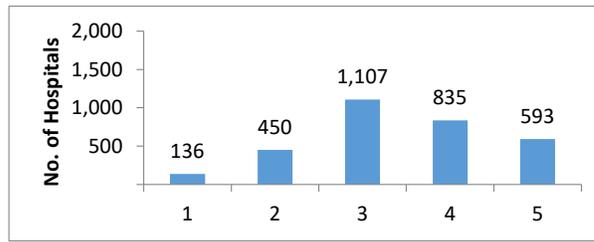
**Communication about Medicines**

Star Rating	N	%
1	315	10
2	1,018	33
3	1,034	33
4	596	19
5	158	5



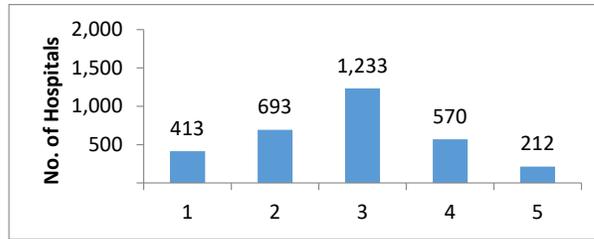
### Cleanliness of Hospital Environment

Star Rating	N	%
1	136	4
2	450	14
3	1,107	35
4	835	27
5	593	19



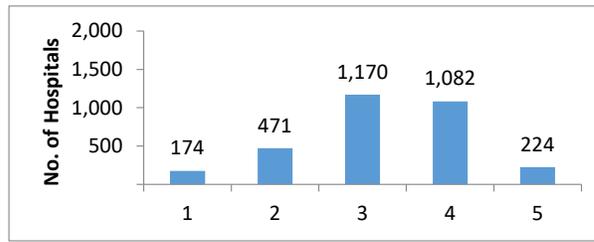
### Quietness of Hospital Environment

Star Rating	N	%
1	413	13
2	693	22
3	1,233	40
4	570	18
5	212	7



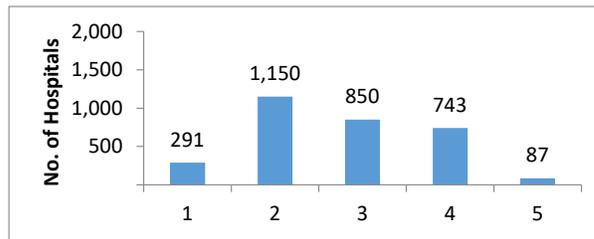
### Discharge Information

Star Rating	N	%
1	174	6
2	471	15
3	1,170	37
4	1,082	35
5	224	7



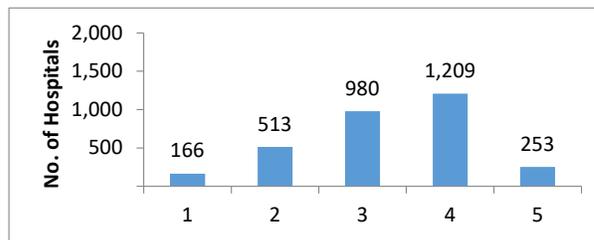
### Care Transition

Star Rating	N	%
1	291	9
2	1,150	37
3	850	27
4	743	24
5	87	3



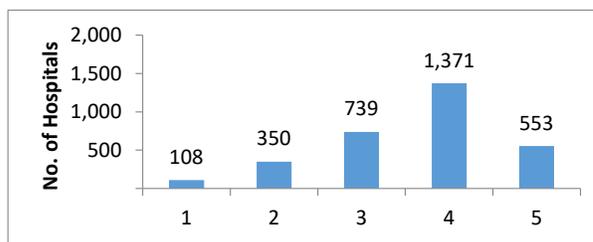
### Hospital Rating

Star Rating	N	%
1	166	5
2	513	16
3	980	31
4	1,209	39
5	253	8



### Recommend the Hospital

Star Rating	N	%
1	108	3
2	350	11
3	739	24
4	1,371	44
5	553	18



\*These results encompass all hospitals that received HCAHPS scores. Because not all hospitals report their results on Care Compare, the values on that Web site may differ from those shown here.

### Notes

3121 Hospitals received HCAHPS Star Ratings in January 2022.

HCAHPS Star Ratings are based on patients discharged between July 2020 and March 2021.

For more information about HCAHPS Star Ratings visit <https://www.hcahpsonline.org/en/hcahps-star-ratings/>.

† The January 2022 HCAHPS Star Ratings are based on three quarters of data (Q3 and Q4 2020, and Q1 2021) rather than the customary four quarters. Please use caution when interpreting these HCAHPS results as they are based on fewer months of data and fewer discharged patients than normal.

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