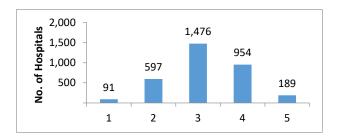
# HCAHPS Stars Ratings Distributions for July 2022 Public Reporting (N= 3307 Hospitals)

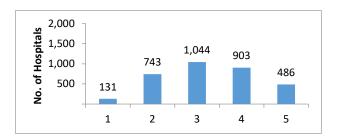
#### **HCAHPS Summary Star Rating**

|             |       | _  |
|-------------|-------|----|
| Star Rating | N     | %  |
| 1           | 91    | 3  |
| 2           | 597   | 18 |
| 3           | 1,476 | 45 |
| 4           | 954   | 29 |
| 5           | 189   | 6  |



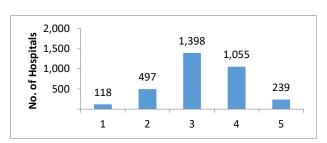
#### **Communication with Nurses**

| Star Rating | N     | %  |
|-------------|-------|----|
| 1           | 131   | 4  |
| 2           | 743   | 22 |
| 3           | 1,044 | 32 |
| 4           | 903   | 27 |
| 5           | 486   | 15 |



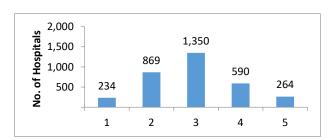
#### **Communication with Doctors**

| Star Rating | N     | %  |
|-------------|-------|----|
| 1           | 118   | 4  |
| 2           | 497   | 15 |
| 3           | 1,398 | 42 |
| 4           | 1,055 | 32 |
| 5           | 239   | 7  |



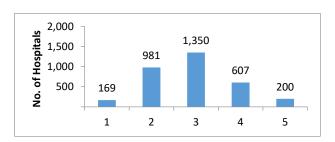
# **Responsiveness of Hospital Staff**

| Star Rating | N     | %  |
|-------------|-------|----|
| 1           | 234   | 7  |
| 2           | 869   | 26 |
| 3           | 1,350 | 41 |
| 4           | 590   | 18 |
| 5           | 264   | 8  |



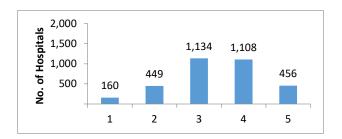
# **Communication about Medicines**

| Star Rating | N     | %  |
|-------------|-------|----|
| 1           | 169   | 5  |
| 2           | 981   | 30 |
| 3           | 1,350 | 41 |
| 4           | 607   | 18 |
| 5           | 200   | 6  |



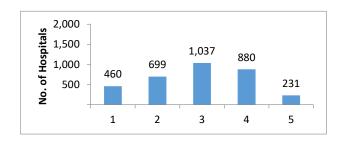
#### **Cleanliness of Hospital Environment**

| Star Rating | N     | %  |
|-------------|-------|----|
| 1           | 160   | 5  |
| 2           | 449   | 14 |
| 3           | 1,134 | 34 |
| 4           | 1,108 | 34 |
| 5           | 456   | 14 |



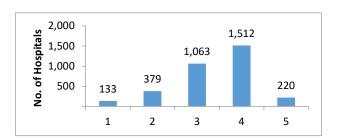
# **Quietness of Hospital Environment**

| Star Rating | N     | %  |
|-------------|-------|----|
| 1           | 460   | 14 |
| 2           | 699   | 21 |
| 3           | 1,037 | 31 |
| 4           | 880   | 27 |
| 5           | 231   | 7  |



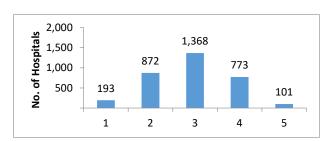
# **Discharge Information**

| Star Rating | N     | %  |
|-------------|-------|----|
| 1           | 133   | 4  |
| 2           | 379   | 11 |
| 3           | 1,063 | 32 |
| 4           | 1,512 | 46 |
| 5           | 220   | 7  |



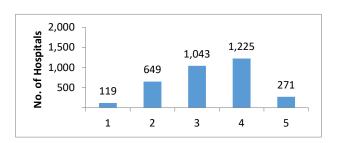
# **Care Transition**

| Star Rating | N     | %  |
|-------------|-------|----|
| 1           | 193   | 6  |
| 2           | 872   | 26 |
| 3           | 1,368 | 41 |
| 4           | 773   | 23 |
| 5           | 101   | 3  |



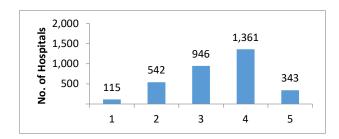
# **Hospital Rating**

| Star Rating | N     | %  |
|-------------|-------|----|
| 1           | 119   | 4  |
| 2           | 649   | 20 |
| 3           | 1,043 | 32 |
| 4           | 1,225 | 37 |
| 5           | 271   | 8  |



#### **Recommend the Hospital**

|             | -     |    |
|-------------|-------|----|
| Star Rating | N     | %  |
| 1           | 115   | 3  |
| 2           | 542   | 16 |
| 3           | 946   | 29 |
| 4           | 1,361 | 41 |
| 5           | 343   | 10 |



<sup>\*</sup>These results encompass all hospitals that received HCAHPS scores. Because not all hospitals report their results on Care Compare, the values on that Web site may differ from those shown here.

#### Notes

3307 Hospitals received HCAHPS Star Ratings in July 2022.

HCAHPS Star Ratings are based on patients discharged between Oct 2020 and September 2021.

For more information about HCAHPS Star Ratings visit <a href="https://www.hcahpsonline.org/en/hcahps-star-ratings/">https://www.hcahpsonline.org/en/hcahps-star-ratings/</a>.

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