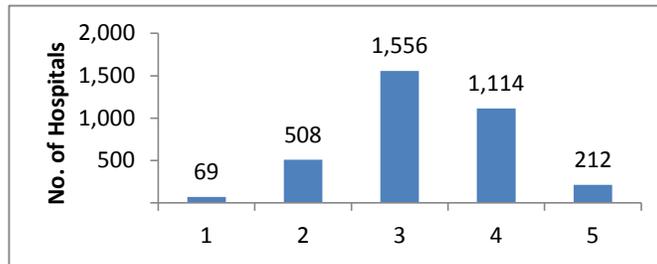


HCAHPS Stars Ratings Distributions for July 2018 Public Reporting (N= 3459 Hospitals)

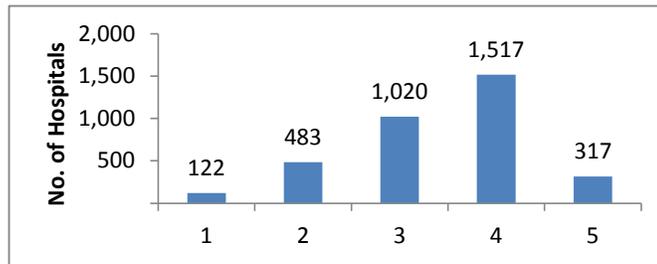
HCAHPS Summary Star Rating

Star Rating	N	%
1	69	2
2	508	15
3	1,556	45
4	1,114	32
5	212	6



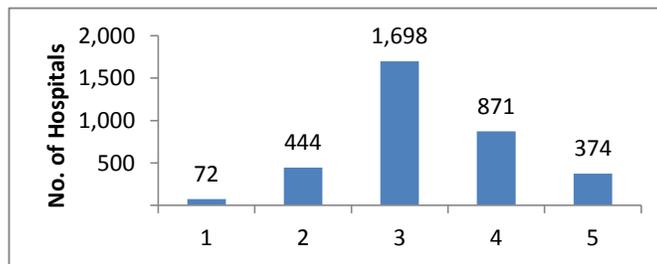
Communication with Nurses

Star Rating	N	%
1	122	4
2	483	14
3	1,020	29
4	1,517	44
5	317	9



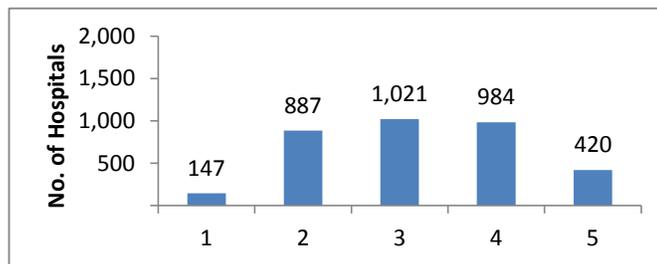
Communication with Doctors

Star Rating	N	%
1	72	2
2	444	13
3	1,698	49
4	871	25
5	374	11



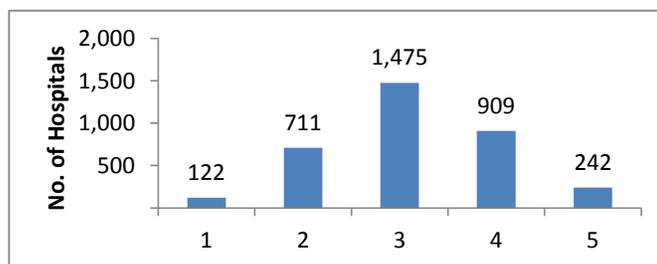
Responsiveness of Hospital Staff

Star Rating	N	%
1	147	4
2	887	26
3	1,021	30
4	984	28
5	420	12



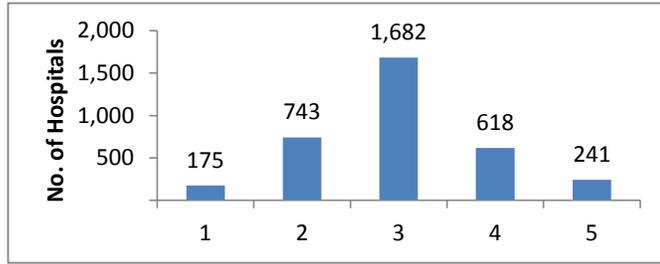
Communication about Medicines

Star Rating	N	%
1	122	4
2	711	21
3	1,475	43
4	909	26
5	242	7



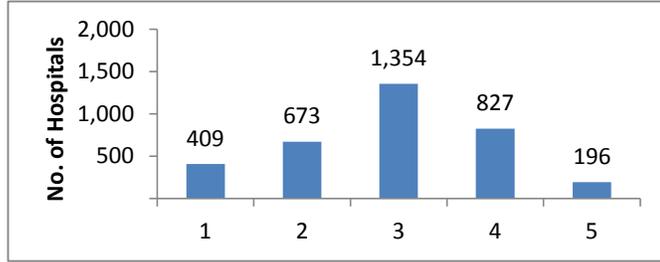
Cleanliness of Hospital Environment

Star Rating	N	%
1	175	5
2	743	21
3	1,682	49
4	618	18
5	241	7



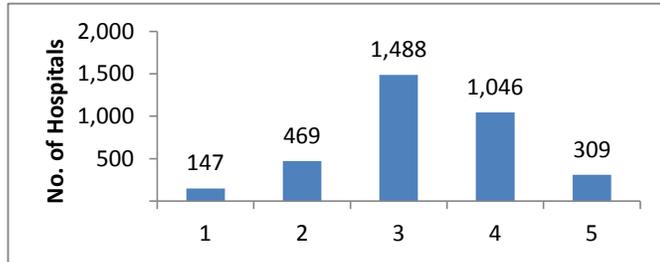
Quietness of Hospital Environment

Star Rating	N	%
1	409	12
2	673	19
3	1,354	39
4	827	24
5	196	6



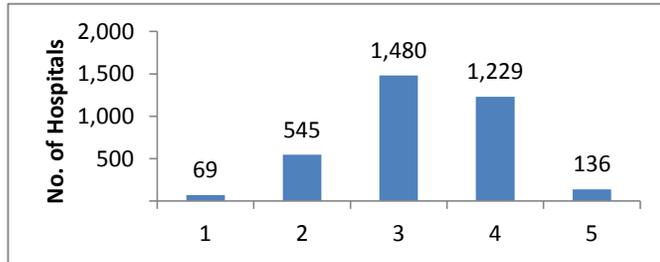
Discharge Information

Star Rating	N	%
1	147	4
2	469	14
3	1,488	43
4	1,046	30
5	309	9



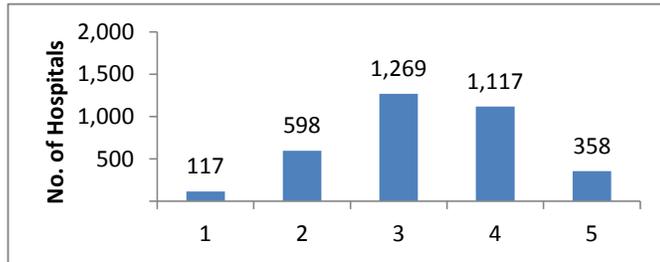
Care Transition

Star Rating	N	%
1	69	2
2	545	16
3	1,480	43
4	1,229	36
5	136	4



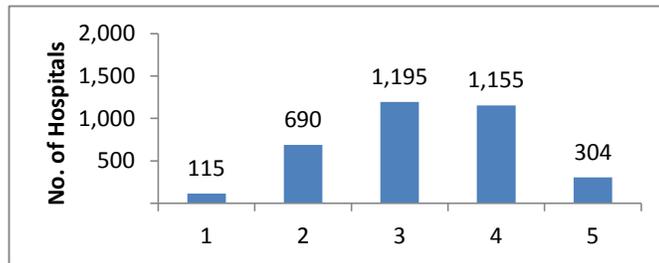
Hospital Rating

Star Rating	N	%
1	117	3
2	598	17
3	1,269	37
4	1,117	32
5	358	10



Recommend the Hospital

Star Rating	N	%
1	115	3
2	690	20
3	1,195	35
4	1,155	33
5	304	9



*These results encompass all hospitals that received HCAHPS scores. Because not all hospitals report their results on Hospital Compare, the values on that Web site may differ from those shown here.

Notes

3459 Hospitals received HCAHPS Star Ratings in July 2018

HCAHPS Star Ratings are based on patients discharged between October 2016 and September 2017

For more information about HCAHPS Star Ratings visit <http://www.hcahpsonline.org/en/hcahps-star-ratings/>

Beginning with July 2018 public reporting (October 2016 through September 2017 discharges) CMS no longer reports the Pain Management composite measure.

Please use the following citation when referencing material on this website:

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Month, Date, Year the page was accessed.