

**Distribution of HCAHPS Summary Star Ratings by State**

April 2017 Public Reporting

	Summary Star Rating										Total	
	1 Star		2 Stars		3 Stars		4 Stars		5 Stars			
	N	%	N	%	N	%	N	%	N	%	N	%
<b>US</b>	<b>75</b>	<b>2%</b>	<b>556</b>	<b>16%</b>	<b>1,472</b>	<b>43%</b>	<b>1,151</b>	<b>33%</b>	<b>182</b>	<b>5%</b>	<b>3,436</b>	<b>100%</b>
AK		0%	1	10%	7	70%	2	20%		0%	10	
AL		0%	4	6%	38	53%	28	39%	2	3%	72	
AR	1	2%	6	13%	24	50%	13	27%	4	8%	48	
AZ		0%	24	38%	27	43%	9	14%	3	5%	63	
CA	22	8%	105	36%	128	44%	30	10%	7	2%	292	
CO		0%	2	4%	19	35%	30	55%	4	7%	55	
CT		0%	4	15%	16	59%	7	26%		0%	27	
DC	3	43%	3	43%	1	14%		0%		0%	7	
DE		0%		0%	4	67%	2	33%		0%	6	
FL	7	4%	71	43%	61	37%	27	16%	1	1%	167	
GA	1	1%	20	21%	45	47%	27	28%	3	3%	96	
HI		0%	1	8%	7	54%	5	38%		0%	13	
IA		0%		0%	22	37%	28	47%	9	15%	59	
ID		0%		0%	10	40%	10	40%	5	20%	25	
IL	7	5%	19	13%	56	39%	51	36%	9	6%	142	
IN		0%	3	3%	35	34%	57	55%	8	8%	103	
KS		0%	1	2%	15	25%	35	59%	8	14%	59	
KY		0%	6	8%	34	45%	34	45%	1	1%	75	
LA		0%	4	5%	34	43%	29	37%	12	15%	79	
MA		0%	7	13%	30	54%	18	32%	1	2%	56	
MD	4	9%	16	36%	23	52%	1	2%		0%	44	
ME		0%		0%	7	22%	23	72%	2	6%	32	
MI		0%	12	11%	42	39%	49	45%	6	6%	109	
MN		0%	2	2%	19	23%	55	67%	6	7%	82	
MO	1	1%	8	10%	40	51%	30	38%		0%	79	
MS		0%	10	20%	18	37%	19	39%	2	4%	49	
MT		0%	1	4%	11	48%	8	35%	3	13%	23	
NC		0%	4	4%	51	56%	33	36%	3	3%	91	
ND		0%	1	10%	7	70%	2	20%		0%	10	
NE		0%	1	3%	12	32%	19	51%	5	14%	37	
NH		0%		0%	7	32%	13	59%	2	9%	22	
NJ	2	3%	24	39%	34	55%	2	3%		0%	62	
NM		0%	9	33%	12	44%	6	22%		0%	27	
NV	3	14%	12	55%	5	23%	2	9%		0%	22	
NY	16	11%	54	37%	58	39%	19	13%		0%	147	
OH		0%	9	6%	60	42%	63	44%	11	8%	143	

	Summary Star Rating										Total	
	1 Star		2 Stars		3 Stars		4 Stars		5 Stars			
	N	%	N	%	N	%	N	%	N	%	N	%
<b>US</b>	<b>75</b>	<b>2%</b>	<b>556</b>	<b>16%</b>	<b>1,472</b>	<b>43%</b>	<b>1,151</b>	<b>33%</b>	<b>182</b>	<b>5%</b>	<b>3,436</b>	<b>100%</b>
OK	1	1%	9	13%	25	37%	28	41%	5	7%	68	
OR		0%	1	2%	19	39%	29	59%		0%	49	
PA		0%	20	13%	82	54%	43	28%	8	5%	153	
RI		0%		0%	6	60%	3	30%	1	10%	10	
SC		0%	4	9%	23	49%	17	36%	3	6%	47	
SD		0%		0%	3	20%	7	47%	5	33%	15	
TN		0%	14	17%	51	63%	16	20%		0%	81	
TX	4	2%	31	12%	116	47%	75	30%	23	9%	249	
UT		0%	3	9%	11	31%	19	54%	2	6%	35	
VA	1	1%	9	12%	43	57%	23	30%		0%	76	
VI		0%	2	100%		0%		0%		0%	2	
VT		0%		0%	4	33%	8	67%		0%	12	
WA	1	2%	9	15%	31	51%	19	31%	1	2%	61	
WI		0%		0%	21	21%	63	64%	15	15%	99	
WV	1	3%	7	22%	14	44%	9	28%	1	3%	32	
WY		0%	3	21%	4	29%	6	43%	1	7%	14	

\*These results encompass all hospitals that received HCAHPS scores. Because not all hospitals report their results on Hospital Compare, the values on that Web site may differ from those shown here.

Notes

3436 Hospitals received HCAHPS Star Ratings in April 2017

HCAHPS Star Ratings are based on patients discharged between July 2015 and June 2016

For more information about HCAHPS Star Ratings visit <http://www.hcahpsonline.org/StarRatings.aspx>

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