

Distribution of HCAHPS Summary Star Ratings by State

October 2017 Public Reporting

	Summary Star Rating										Total	
	1 Star		2 Stars		3 Stars		4 Stars		5 Stars			
	N	%	N	%	N	%	N	%	N	%	N	%
US	54	2%	519	15%	1,360	40%	1,304	38%	187	5%	3,424	100%
AK		0%	1	9%	6	55%	3	27%	1	9%	11	
AL		0%	4	6%	36	50%	30	42%	2	3%	72	
AR	1	2%	6	13%	21	45%	17	36%	2	4%	47	
AZ		0%	23	38%	27	44%	9	15%	2	3%	61	
CA	19	6%	109	37%	120	41%	39	13%	6	2%	293	
CO		0%	1	2%	17	31%	31	56%	6	11%	55	
CT		0%	3	11%	16	59%	8	30%		0%	27	
DC	3	43%	3	43%	1	14%		0%		0%	7	
DE		0%		0%	4	67%	2	33%		0%	6	
FL	4	2%	70	43%	58	36%	29	18%	1	1%	162	
GA		0%	18	19%	43	45%	33	35%	1	1%	95	
HI		0%	1	9%	5	45%	4	36%	1	9%	11	
IA		0%	3	5%	17	28%	36	59%	5	8%	61	
ID		0%	1	4%	8	30%	14	52%	4	15%	27	
IL	4	3%	20	14%	50	35%	56	39%	13	9%	143	
IN		0%	3	3%	36	35%	57	55%	8	8%	104	
KS		0%		0%	19	34%	28	50%	9	16%	56	
KY		0%	3	4%	26	36%	39	54%	4	6%	72	
LA		0%	3	4%	30	38%	33	42%	13	16%	79	
MA		0%	3	6%	32	59%	18	33%	1	2%	54	
MD	3	7%	16	36%	19	43%	6	14%		0%	44	
ME		0%		0%	8	25%	21	66%	3	9%	32	
MI		0%	6	6%	45	42%	54	50%	3	3%	108	
MN		0%	3	4%	20	25%	49	61%	8	10%	80	
MO		0%	8	10%	34	42%	39	48%		0%	81	
MS	1	2%	8	16%	17	35%	19	39%	4	8%	49	
MT		0%	1	5%	6	27%	13	59%	2	9%	22	
NC		0%	3	3%	48	53%	36	40%	3	3%	90	
ND		0%		0%	7	70%	3	30%		0%	10	
NE		0%		0%	11	27%	22	54%	8	20%	41	
NH		0%		0%	8	35%	13	57%	2	9%	23	
NJ	2	3%	24	39%	31	50%	5	8%		0%	62	
NM		0%	8	31%	11	42%	7	27%		0%	26	
NV	1	5%	11	50%	7	32%	3	14%		0%	22	
NY	13	9%	51	35%	61	41%	21	14%	1	1%	147	
OH		0%	6	4%	56	39%	69	48%	12	8%	143	

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	N	%	N	%	N	%	N	%	N	%	N	%
US	54	2%	519	15%	1,360	40%	1,304	38%	187	5%	3,424	100%
OK		0%	11	16%	21	31%	28	42%	7	10%	67	
OR		0%	1	2%	18	37%	30	61%		0%	49	
PA		0%	22	14%	73	48%	47	31%	10	7%	152	
RI		0%	1	10%	5	50%	3	30%	1	10%	10	
SC		0%	4	9%	19	41%	21	46%	2	4%	46	
SD		0%		0%	3	19%	8	50%	5	31%	16	
TN		0%	10	13%	41	52%	28	35%		0%	79	
TX	2	1%	25	10%	107	43%	97	39%	18	7%	249	
UT		0%	1	3%	10	29%	21	62%	2	6%	34	
VA		0%	6	8%	39	50%	33	42%		0%	78	
VI		0%	2	100%		0%		0%		0%	2	
VT		0%		0%	2	17%	10	83%		0%	12	
WA	1	2%	8	13%	30	49%	22	36%		0%	61	
WI		0%		0%	12	12%	73	73%	15	15%	100	
WV		0%	7	22%	15	47%	9	28%	1	3%	32	
WY		0%	1	7%	4	29%	8	57%	1	7%	14	

*These results encompass all hospitals that received HCAHPS scores. Because not all hospitals report their results on Hospital Compare, the values on that Web site may differ from those shown here.

Notes

3424 Hospitals received HCAHPS Star Ratings in October 2017

HCAHPS Star Ratings are based on patients discharged between January 2016 and December 2016

For more information about HCAHPS Star Ratings visit <http://www.hcahpsonline.org/StarRatings.aspx>

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