

Distribution of HCAHPS Summary Star Ratings by State

December 2017 Public Reporting

	Summary Star Rating										Total	
	1 Star		2 Stars		3 Stars		4 Stars		5 Stars			
	N	%	N	%	N	%	N	%	N	%	N	%
US	56	2%	492	14%	1,402	41%	1,268	37%	201	6%	3,419	100%
AK		0%	1	10%	5	50%	4	40%		0%	10	
AL		0%	4	6%	35	49%	32	45%		0%	71	
AR	1	2%	5	10%	23	48%	14	29%	5	10%	48	
AZ		0%	18	30%	31	51%	9	15%	3	5%	61	
CA	19	7%	94	32%	131	45%	41	14%	5	2%	290	
CO		0%	1	2%	17	32%	31	58%	4	8%	53	
CT		0%	4	15%	14	52%	9	33%		0%	27	
DC	2	29%	3	43%	2	29%		0%		0%	7	
DE		0%		0%	4	67%	2	33%		0%	6	
FL	6	4%	63	39%	62	38%	29	18%	2	1%	162	
GA		0%	18	19%	40	42%	37	39%		0%	95	
HI		0%	1	9%	5	45%	4	36%	1	9%	11	
IA		0%	4	6%	16	26%	37	60%	5	8%	62	
ID		0%	1	4%	9	33%	11	41%	6	22%	27	
IL	4	3%	22	15%	47	33%	60	42%	11	8%	144	
IN		0%	4	4%	35	33%	57	54%	9	9%	105	
KS		0%		0%	20	35%	28	49%	9	16%	57	
KY		0%	4	5%	27	37%	37	51%	5	7%	73	
LA		0%	3	4%	30	38%	29	37%	16	21%	78	
MA		0%	4	7%	32	59%	17	31%	1	2%	54	
MD	2	5%	16	36%	23	52%	3	7%		0%	44	
ME		0%	1	3%	9	28%	18	56%	4	13%	32	
MI		0%	9	8%	43	40%	50	46%	6	6%	108	
MN		0%	1	1%	23	29%	47	59%	9	11%	80	
MO		0%	7	9%	37	45%	37	45%	1	1%	82	
MS		0%	8	16%	18	36%	22	44%	2	4%	50	
MT		0%	1	5%	7	32%	12	55%	2	9%	22	
NC		0%	6	7%	45	51%	35	39%	3	3%	89	
ND		0%	1	10%	5	50%	4	40%		0%	10	
NE		0%		0%	13	33%	18	45%	9	23%	40	
NH		0%		0%	9	39%	14	61%		0%	23	
NJ	2	3%	23	37%	31	50%	6	10%		0%	62	
NM		0%	9	35%	11	42%	6	23%		0%	26	
NV	1	5%	11	50%	8	36%	2	9%		0%	22	
NY	16	11%	47	33%	63	44%	18	13%		0%	144	
OH		0%	7	5%	61	43%	63	44%	11	8%	142	

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US	56	2%	492	14%	1,402	41%	1,268	37%	201	6%	3,419	100%
OK	1	2%	8	12%	26	39%	22	33%	9	14%	66	
OR		0%	1	2%	17	35%	30	63%		0%	48	
PA		0%	20	13%	72	48%	48	32%	10	7%	150	
RI		0%	1	10%	5	50%	3	30%	1	10%	10	
SC		0%	3	7%	21	46%	20	43%	2	4%	46	
SD		0%		0%	3	19%	8	50%	5	31%	16	
TN		0%	13	16%	38	48%	26	33%	2	3%	79	
TX	2	1%	22	9%	107	43%	99	40%	18	7%	248	
UT		0%		0%	13	38%	19	56%	2	6%	34	
VA		0%	6	8%	45	58%	27	35%		0%	78	
VI		0%	2	100%		0%		0%		0%	2	
VT		0%		0%	3	25%	9	75%		0%	12	
WA		0%	8	13%	31	51%	20	33%	2	3%	61	
WI		0%		0%	11	11%	74	72%	18	17%	103	
WV		0%	6	17%	15	43%	12	34%	2	6%	35	
WY		0%	1	7%	4	29%	8	57%	1	7%	14	

*These results encompass all hospitals that received HCAHPS scores. Because not all hospitals report their results on Hospital Compare, the values on that Web site may differ from those shown here.

Notes

3419 Hospitals received HCAHPS Star Ratings in December 2017

HCAHPS Star Ratings are based on patients discharged between April 2016 and March 2017

For more information about HCAHPS Star Ratings visit <http://hcahpsonline.org/en/hcahps-star-ratings/>

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