

Distribution of HCAHPS Summary Star Ratings by State

October 2018 Public Reporting

	Summary Star Rating										Total	
	1 Star		2 Stars		3 Stars		4 Stars		5 Stars			
	N	%	N	%	N	%	N	%	N	%	N	%
US	82	2%	498	14%	1,738	49%	1,026	29%	224	6%	3,568	100%
AK		0%	1	10%	5	50%	4	40%		0%	10	
AL		0%	3	4%	46	62%	23	31%	2	3%	74	
AR	1	2%	6	12%	26	50%	15	29%	4	8%	52	
AZ		0%	21	32%	35	54%	6	9%	3	5%	65	
CA	23	8%	95	31%	155	51%	25	8%	5	2%	303	
CO		0%		0%	28	51%	24	44%	3	5%	55	
CT	1	4%	3	11%	18	64%	6	21%		0%	28	
DC	3	38%	3	38%	2	25%		0%		0%	8	
DE		0%		0%	3	43%	4	57%		0%	7	
FL	11	6%	72	42%	63	37%	21	12%	4	2%	171	
GA	2	2%	17	17%	56	57%	20	20%	3	3%	98	
HI		0%	1	8%	7	58%	4	33%		0%	12	
IA		0%	3	5%	23	36%	27	42%	11	17%	64	
ID		0%	1	4%	11	41%	9	33%	6	22%	27	
IL	9	6%	17	12%	64	44%	45	31%	10	7%	145	
IN		0%	2	2%	41	39%	55	52%	8	8%	106	
KS		0%	2	4%	23	40%	25	44%	7	12%	57	
KY		0%	7	9%	41	55%	23	31%	4	5%	75	
LA		0%	4	5%	34	45%	22	29%	16	21%	76	
MA		0%	5	9%	36	64%	14	25%	1	2%	56	
MD	2	4%	12	27%	30	67%	1	2%		0%	45	
ME		0%	1	3%	6	20%	19	63%	4	13%	30	
MI	1	1%	15	13%	41	36%	49	43%	9	8%	115	
MN		0%	1	1%	23	28%	48	59%	10	12%	82	
MO		0%	5	6%	51	59%	27	31%	3	3%	86	
MS		0%	8	15%	25	47%	17	32%	3	6%	53	
MT		0%	2	8%	10	40%	12	48%	1	4%	25	
NC		0%	5	5%	60	64%	24	26%	5	5%	94	
ND		0%	1	9%	6	55%	3	27%	1	9%	11	
NE		0%		0%	15	34%	19	43%	10	23%	44	
NH		0%		0%	11	48%	12	52%		0%	23	
NJ	3	5%	16	25%	41	64%	4	6%		0%	64	
NM	1	4%	5	19%	18	67%	3	11%		0%	27	
NV	1	4%	11	41%	13	48%	2	7%		0%	27	
NY	18	12%	55	37%	59	39%	17	11%	1	1%	150	
OH		0%	13	9%	67	46%	55	37%	12	8%	147	

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US	82	2%	498	14%	1,738	49%	1,026	29%	224	6%	3,568	100%
OK	1	1%	10	15%	25	37%	26	38%	6	9%	68	
OR		0%	1	2%	22	43%	28	55%		0%	51	
PA	1	1%	17	11%	89	57%	38	25%	10	6%	155	
PR		0%		0%		0%	1	100%		0%	1	
RI		0%	1	8%	8	67%	3	25%		0%	12	
SC		0%	2	4%	31	60%	17	33%	2	4%	52	
SD		0%		0%	8	40%	7	35%	5	25%	20	
TN	1	1%	6	7%	51	61%	23	27%	3	4%	84	
TX	2	1%	24	9%	151	57%	63	24%	27	10%	267	
UT		0%		0%	19	54%	15	43%	1	3%	35	
VA		0%	10	13%	52	67%	15	19%	1	1%	78	
VI	1	100%		0%		0%		0%		0%	1	
VT		0%		0%	4	31%	9	69%		0%	13	
WA		0%	8	13%	35	58%	16	27%	1	2%	60	
WI		0%	1	1%	28	26%	57	53%	21	20%	107	
WV		0%	4	11%	19	51%	14	38%		0%	37	
WY		0%	1	7%	3	20%	10	67%	1	7%	15	

*These results encompass all hospitals that received HCAHPS scores. Because not all hospitals report their results on Hospital Compare, the values on that Web site may differ from those shown here.

Notes

3568 Hospitals received HCAHPS Star Ratings in October 2018

HCAHPS Star Ratings are based on patients discharged between January 2017 and December 2017

For more information about HCAHPS Star Ratings visit <https://www.hcahpsonline.org/en/hcahps-star-ratings/>

Beginning with July 2018 public reporting (October 2016 through September 2017 discharges) CMS no longer reports the Pain Management composite measure.

Please use the following citation when referencing material on this website:

<http://www.hcahpsonline.org> Centers for Medicare & Medicaid Services, Baltimore, MD.

Month , Date , Year the page was accessed.