

Distribution of HCAHPS Summary Star Ratings by State

April 2019 Public Reporting

	Summary Star Rating										Total	
	1 Star		2 Stars		3 Stars		4 Stars		5 Stars			
	N	%	N	%	N	%	N	%	N	%	N	%
US	75	2%	537	15%	1,606	46%	1,090	31%	220	6%	3,528	100%
AK		0%	1	10%	6	60%	3	30%		0%	10	
AL		0%	8	11%	38	54%	22	31%	3	4%	71	
AR	1	2%	6	12%	26	51%	13	25%	5	10%	51	
AZ		0%	21	34%	32	52%	5	8%	4	6%	62	
CA	20	7%	92	31%	147	49%	33	11%	7	2%	299	
CO		0%	1	2%	25	46%	24	44%	4	7%	54	
CT		0%	4	14%	14	50%	10	36%		0%	28	
DC	3	38%	3	38%	2	25%		0%		0%	8	
DE		0%		0%	7	100%		0%		0%	7	
FL	12	7%	71	42%	64	38%	21	12%	2	1%	170	
GA	2	2%	20	21%	49	52%	23	24%	1	1%	95	
HI		0%	3	25%	5	42%	4	33%		0%	12	
IA		0%	2	3%	23	35%	31	48%	9	14%	65	
ID		0%		0%	9	33%	13	48%	5	19%	27	
IL	7	5%	16	11%	63	44%	46	32%	12	8%	144	
IN		0%	4	4%	43	42%	50	49%	6	6%	103	
KS		0%	2	3%	22	37%	31	53%	4	7%	59	
KY		0%	7	9%	41	55%	23	31%	4	5%	75	
LA		0%	2	3%	36	47%	24	31%	15	19%	77	
MA		0%	6	11%	31	55%	17	30%	2	4%	56	
MD	2	4%	15	33%	25	56%	3	7%		0%	45	
ME		0%	1	3%	6	20%	18	60%	5	17%	30	
MI	2	2%	13	12%	36	32%	52	46%	10	9%	113	
MN		0%	1	1%	23	29%	47	59%	9	11%	80	
MO		0%	8	10%	46	55%	28	33%	2	2%	84	
MS		0%	7	15%	26	55%	13	28%	1	2%	47	
MT		0%	2	8%	10	38%	11	42%	3	12%	26	
NC		0%	4	4%	52	55%	34	36%	4	4%	94	
ND		0%	1	9%	6	55%	3	27%	1	9%	11	
NE		0%	1	2%	13	30%	19	44%	10	23%	43	
NH		0%		0%	9	39%	13	57%	1	4%	23	
NJ	1	2%	27	42%	30	47%	6	9%		0%	64	
NM	1	3%	6	21%	18	62%	4	14%		0%	29	
NV	3	11%	11	41%	12	44%	1	4%		0%	27	
NY	18	12%	55	37%	57	39%	17	11%	1	1%	148	
OH		0%	14	10%	67	46%	55	38%	10	7%	146	

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US	75	2%	537	15%	1,606	46%	1,090	31%	220	6%	3,528	100%
OK		0%	8	12%	23	35%	28	43%	6	9%	65	
OR		0%	2	4%	16	31%	33	65%		0%	51	
PA		0%	25	16%	75	48%	47	30%	9	6%	156	
PR		0%		0%	1	100%		0%		0%	1	
RI		0%	1	9%	6	55%	4	36%		0%	11	
SC		0%	4	8%	31	58%	15	28%	3	6%	53	
SD		0%		0%	6	32%	7	37%	6	32%	19	
TN	1	1%	6	7%	45	54%	29	35%	2	2%	83	
TX	2	1%	29	11%	138	53%	67	26%	26	10%	262	
UT		0%	1	3%	13	37%	20	57%	1	3%	35	
VA		0%	8	10%	48	62%	21	27%	1	1%	78	
VT		0%		0%	3	21%	11	79%		0%	14	
WA		0%	10	16%	34	54%	17	27%	2	3%	63	
WI		0%		0%	23	23%	58	57%	21	21%	102	
WV		0%	7	18%	19	50%	9	24%	3	8%	38	
WY		0%	1	7%	6	43%	7	50%		0%	14	

*These results encompass all hospitals that received HCAHPS scores. Because not all hospitals report their results on Hospital Compare, the values on that Web site may differ from those shown here.

Notes

3528 Hospitals received HCAHPS Star Ratings in April 2019

HCAHPS Star Ratings are based on patients discharged between July 2017 and June 2018

For more information about HCAHPS Star Ratings visit <https://www.hcahponline.org/en/hcahps-star-ratings/>

Beginning with July 2018 public reporting (October 2016 through September 2017 discharges) CMS no longer reports the Pain Management composite measure.

Please use the following citation when referencing material on this website:

<https://www.hcahponline.org> Centers for Medicare & Medicaid Services, Baltimore, MD.

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