

**Distribution of HCAHPS Summary Star Ratings by State**

July 2019 Public Reporting

	Summary Star Rating										Total	
	1 Star		2 Stars		3 Stars		4 Stars		5 Stars			
	N	%	N	%	N	%	N	%	N	%	N	%
<b>US</b>	<b>77</b>	<b>2%</b>	<b>577</b>	<b>16%</b>	<b>1,556</b>	<b>44%</b>	<b>1,102</b>	<b>31%</b>	<b>205</b>	<b>6%</b>	<b>3,517</b>	<b>100%</b>
AK		0%	1	10%	6	60%	3	30%		0%	10	
AL		0%	8	11%	36	51%	22	31%	4	6%	70	
AR		0%	5	10%	27	53%	16	31%	3	6%	51	
AZ		0%	19	30%	32	50%	9	14%	4	6%	64	
CA	23	8%	102	34%	137	46%	34	11%	5	2%	301	
CO		0%		0%	23	43%	29	54%	2	4%	54	
CT		0%	4	14%	15	54%	9	32%		0%	28	
DC	2	25%	4	50%	2	25%		0%		0%	8	
DE		0%		0%	6	86%	1	14%		0%	7	
FL	10	6%	72	42%	63	37%	22	13%	3	2%	170	
GA	2	2%	21	23%	47	51%	23	25%		0%	93	
HI		0%	2	17%	6	50%	4	33%		0%	12	
IA		0%	3	5%	21	34%	31	50%	7	11%	62	
ID		0%		0%	10	37%	14	52%	3	11%	27	
IL	8	5%	17	12%	60	41%	50	34%	12	8%	147	
IN		0%	7	7%	43	42%	45	44%	7	7%	102	
KS		0%	2	3%	22	37%	29	49%	6	10%	59	
KY		0%	7	10%	40	57%	21	30%	2	3%	70	
LA		0%	3	4%	35	44%	23	29%	19	24%	80	
MA		0%	5	9%	36	64%	15	27%		0%	56	
MD	2	4%	16	36%	25	56%	2	4%		0%	45	
ME		0%		0%	8	27%	18	60%	4	13%	30	
MI	1	1%	16	14%	37	33%	53	47%	6	5%	113	
MN		0%	1	1%	21	26%	47	57%	13	16%	82	
MO	1	1%	7	8%	49	57%	28	33%	1	1%	86	
MS		0%	9	18%	24	49%	15	31%	1	2%	49	
MT		0%	2	8%	8	32%	15	60%		0%	25	
NC		0%	9	10%	55	59%	23	24%	7	7%	94	
ND		0%	2	18%	5	45%	3	27%	1	9%	11	
NE		0%		0%	12	28%	17	40%	14	33%	43	
NH		0%		0%	11	46%	13	54%		0%	24	
NJ	3	5%	26	41%	30	47%	5	8%		0%	64	
NM	1	3%	9	30%	15	50%	5	17%		0%	30	
NV	3	11%	11	39%	12	43%	2	7%		0%	28	
NY	17	11%	60	41%	50	34%	20	14%	1	1%	148	

	Summary Star Rating										Total	
	1 Star		2 Stars		3 Stars		4 Stars		5 Stars			
	N	%	N	%	N	%	N	%	N	%	N	%
<b>US</b>	<b>77</b>	<b>2%</b>	<b>577</b>	<b>16%</b>	<b>1,556</b>	<b>44%</b>	<b>1,102</b>	<b>31%</b>	<b>205</b>	<b>6%</b>	<b>3,517</b>	<b>100%</b>
OH		0%	14	10%	66	46%	54	38%	10	7%	144	
OK	1	2%	9	14%	18	28%	29	45%	7	11%	64	
OR		0%	2	4%	12	24%	36	72%		0%	50	
PA	1	1%	22	14%	77	50%	44	29%	9	6%	153	
PR		0%		0%	1	100%		0%		0%	1	
RI		0%	1	9%	6	55%	4	36%		0%	11	
SC		0%	6	11%	24	44%	24	44%		0%	54	
SD		0%		0%	5	26%	8	42%	6	32%	19	
TN	1	1%	6	7%	48	59%	24	30%	2	2%	81	
TX	1	0%	35	14%	130	50%	71	28%	21	8%	258	
UT		0%	2	6%	14	40%	18	51%	1	3%	35	
VA		0%	10	13%	46	59%	22	28%		0%	78	
VT		0%		0%	3	21%	11	79%		0%	14	
WA		0%	13	20%	33	52%	15	23%	3	5%	64	
WI		0%		0%	24	24%	54	55%	21	21%	99	
WV		0%	7	19%	16	44%	13	36%		0%	36	
WY		0%		0%	4	31%	9	69%		0%	13	

\*These results encompass all hospitals that received HCAHPS scores. Because not all hospitals report their results on Hospital Compare, the values on that Web site may differ from those shown here.

#### Notes

3517 Hospitals received HCAHPS Star Ratings in July 2019

HCAHPS Star Ratings are based on patients discharged between October 2017 and September 2018

For more information about HCAHPS Star Ratings visit <https://www.hcahpsonline.org/en/hcahps-star-ratings/>

Beginning with July 2018 public reporting (October 2016 through September 2017 discharges) CMS no longer reports the Pain Management composite measure.

Please use the following citation when referencing material on this website:

<https://www.hcahpsonline.org> Centers for Medicare & Medicaid Services, Baltimore, MD.

*Month, Date, Year the page was accessed.*