

**Distribution of HCAHPS Summary Star Ratings by State†**

January 2022 Public Reporting

	Summary Star Rating										Total	
	1 Star		2 Stars		3 Stars		4 Stars		5 Stars			
	N	%	N	%	N	%	N	%	N	%	N	%
<b>US</b>	<b>95</b>	<b>3%</b>	<b>549</b>	<b>18%</b>	<b>1,402</b>	<b>45%</b>	<b>897</b>	<b>29%</b>	<b>178</b>	<b>6%</b>	<b>3,121</b>	<b>100%</b>
AK		0%		0%	6	60%	4	40%		0%	10	
AL		0%	14	23%	28	46%	18	30%	1	2%	61	
AR	1	3%	7	18%	23	61%	4	11%	3	8%	38	
AZ	4	7%	20	33%	29	48%	3	5%	4	7%	60	
CA	18	6%	83	29%	138	48%	44	15%	3	1%	286	
CO		0%	1	2%	23	42%	25	45%	6	11%	55	
CT		0%	2	8%	19	73%	5	19%		0%	26	
DC	1	17%	2	33%	3	50%		0%		0%	6	
DE		0%		0%	4	57%	3	43%		0%	7	
FL	18	11%	65	40%	61	37%	18	11%	1	1%	163	
GA	3	3%	34	38%	37	41%	16	18%		0%	90	
HI		0%		0%	6	50%	6	50%		0%	12	
IA		0%	3	6%	15	31%	22	45%	9	18%	49	
ID		0%	1	4%	7	30%	12	52%	3	13%	23	
IL	9	7%	14	12%	58	48%	36	30%	4	3%	121	
IN	1	1%	6	7%	39	44%	41	47%	1	1%	88	
KS		0%		0%	24	48%	20	40%	6	12%	50	
KY		0%	10	19%	29	55%	14	26%		0%	53	
LA		0%	7	12%	25	42%	17	29%	10	17%	59	
MA		0%	4	7%	34	62%	14	25%	3	5%	55	
MD	3	7%	15	35%	21	49%	4	9%		0%	43	
ME		0%	2	8%	5	20%	14	56%	4	16%	25	
MI	3	3%	16	17%	28	30%	43	46%	3	3%	93	
MN		0%		0%	11	16%	48	72%	8	12%	67	
MO		0%	6	8%	48	66%	18	25%	1	1%	73	
MS		0%	9	23%	21	53%	9	23%	1	3%	40	
MT		0%		0%	5	26%	13	68%	1	5%	19	
NC		0%	10	11%	51	54%	29	31%	5	5%	95	
ND		0%		0%	7	70%	1	10%	2	20%	10	
NE		0%	2	6%	5	16%	16	52%	8	26%	31	
NH		0%		0%	12	60%	7	35%	1	5%	20	
NJ	4	6%	24	38%	30	48%	5	8%		0%	63	
NM	1	4%	8	35%	11	48%	2	9%	1	4%	23	
NV	1	4%	15	58%	6	23%	4	15%		0%	26	
NY	11	8%	42	30%	70	51%	13	9%	2	1%	138	
OH	1	1%	5	4%	67	52%	45	35%	10	8%	128	

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	N	%	N	%	N	%	N	%	N	%	N	%
<b>US</b>	<b>95</b>	<b>3%</b>	<b>549</b>	<b>18%</b>	<b>1,402</b>	<b>45%</b>	<b>897</b>	<b>29%</b>	<b>178</b>	<b>6%</b>	<b>3,121</b>	<b>100%</b>
OK	2	3%	11	19%	19	33%	20	34%	6	10%	58	
OR		0%	1	2%	11	26%	29	67%	2	5%	43	
PA	1	1%	13	9%	69	50%	45	33%	10	7%	138	
PR	1	17%	4	67%	1	17%		0%		0%	6	
RI		0%	2	18%	5	45%	4	36%		0%	11	
SC		0%	10	20%	24	49%	14	29%	1	2%	49	
SD		0%		0%	4	22%	10	56%	4	22%	18	
TN	1	1%	17	25%	29	43%	17	25%	3	4%	67	
TX	8	4%	41	19%	109	51%	39	18%	18	8%	215	
UT	1	3%	1	3%	12	39%	14	45%	3	10%	31	
VA	1	1%	7	9%	44	59%	22	30%		0%	74	
VI		0%	2	100%		0%		0%		0%	2	
VT		0%		0%	2	15%	10	77%	1	8%	13	
WA		0%	6	11%	30	55%	17	31%	2	4%	55	
WI		0%		0%	25	27%	47	51%	21	23%	93	
WV	1	3%	6	20%	9	30%	9	30%	5	17%	30	
WY		0%	1	8%	3	25%	7	58%	1	8%	12	

\*These results encompass all hospitals that received HCAHPS scores. Because not all hospitals report their results on Care Compare, the values on that Web site may differ from those shown here.

Notes

3121 Hospitals received HCAHPS Star Ratings in January 2022.

HCAHPS Star Ratings are based on patients discharged between July 2020 and March 2021.

For more information about HCAHPS Star Ratings visit <https://www.hcahponline.org/en/hcahps-star-ratings/>.

† The January 2022 HCAHPS Star Ratings are based on three quarters of data (Q3 and Q4 2020, and Q1 2021) rather than the customary four quarters. Please use caution when interpreting these HCAHPS results as they are based on fewer months of data and fewer discharged patients than normal.

Please use the following citation when referencing material on this website:

<https://www.hcahponline.org> Centers for Medicare & Medicaid Services, Baltimore, MD.

*Month, Date, Year the page was accessed.*