

Distribution of HCAHPS Summary Star Ratings by State

January 2023 Public Reporting

	Summary Star Rating										Total	
	1 Star		2 Stars		3 Stars		4 Stars		5 Stars			
	N	%	N	%	N	%	N	%	N	%	N	%
US	65	2%	536	16%	1,478	45%	961	29%	251	8%	3,291	100%
AK		0%		0%	5	45%	6	55%		0%	11	
AL		0%	6	10%	35	56%	17	27%	4	6%	62	
AR		0%	6	14%	21	50%	11	26%	4	10%	42	
AZ	1	2%	26	41%	26	41%	6	9%	5	8%	64	
CA	11	4%	76	26%	148	50%	56	19%	4	1%	295	
CO		0%	1	2%	27	47%	23	40%	7	12%	58	
CT		0%	2	8%	19	73%	4	15%	1	4%	26	
DC		0%	4	67%	2	33%		0%		0%	6	
DE		0%	1	14%	6	86%		0%		0%	7	
FL	19	11%	68	41%	63	38%	13	8%	3	2%	166	
GA	1	1%	21	23%	47	52%	18	20%	4	4%	91	
HI		0%	1	8%	5	42%	6	50%		0%	12	
IA	1	2%	1	2%	17	30%	25	45%	12	21%	56	
ID		0%		0%	9	38%	10	42%	5	21%	24	
IL	6	5%	16	12%	57	44%	40	31%	10	8%	129	
IN		0%	5	5%	45	48%	37	40%	6	6%	93	
KS		0%	3	6%	18	34%	23	43%	9	17%	53	
KY		0%	14	23%	26	42%	18	29%	4	6%	62	
LA		0%	5	7%	28	41%	26	38%	9	13%	68	
MA	1	2%	4	7%	33	60%	13	24%	4	7%	55	
MD	2	5%	13	30%	24	56%	4	9%		0%	43	
ME		0%	1	4%	8	30%	12	44%	6	22%	27	
MI	3	3%	11	11%	41	41%	34	34%	10	10%	99	
MN		0%		0%	18	25%	40	56%	14	19%	72	
MO		0%	8	10%	44	55%	21	26%	7	9%	80	
MS		0%	8	19%	21	50%	12	29%	1	2%	42	
MT		0%		0%	7	32%	15	68%		0%	22	
NC		0%	11	12%	45	48%	33	35%	5	5%	94	
ND		0%	1	10%	7	70%	1	10%	1	10%	10	
NE		0%	1	3%	8	22%	18	50%	9	25%	36	
NH		0%		0%	10	45%	11	50%	1	5%	22	
NJ	1	2%	26	41%	31	49%	5	8%		0%	63	
NM	1	4%	10	38%	11	42%	4	15%		0%	26	
NV	1	4%	12	44%	9	33%	5	19%		0%	27	
NY	8	6%	53	39%	57	42%	15	11%	3	2%	136	
OH	1	1%	10	8%	65	50%	48	37%	7	5%	131	

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US	65	2%	536	16%	1,478	45%	961	29%	251	8%	3,291	100%
OK	1	2%	8	13%	21	35%	19	32%	11	18%	60	
OR		0%	1	2%	16	35%	25	54%	4	9%	46	
PA		0%	15	11%	69	50%	46	33%	8	6%	138	
PR	3	30%	4	40%	2	20%	1	10%		0%	10	
RI		0%	1	9%	5	45%	5	45%		0%	11	
SC		0%	6	12%	30	61%	11	22%	2	4%	49	
SD		0%		0%	3	16%	9	47%	7	37%	19	
TN		0%	16	22%	35	48%	19	26%	3	4%	73	
TX	3	1%	32	13%	126	51%	64	26%	21	9%	246	
UT		0%	4	12%	7	21%	17	52%	5	15%	33	
VA		0%	7	9%	45	59%	21	28%	3	4%	76	
VI		0%	2	100%		0%		0%		0%	2	
VT		0%		0%	3	21%	9	64%	2	14%	14	
WA		0%	9	15%	32	54%	16	27%	2	3%	59	
WI		0%		0%	22	23%	54	56%	21	22%	97	
WV	1	3%	5	15%	16	47%	8	24%	4	12%	34	
WY		0%	1	7%	3	21%	7	50%	3	21%	14	

*These results encompass all hospitals that received HCAHPS scores. Because not all hospitals report their results on Care Compare, the values on that Web site may differ from those shown here.

Notes

3291 Hospitals received HCAHPS Star Ratings in January 2023.

HCAHPS Star Ratings are based on patients discharged between April 2021 and March 2022.

For more information about HCAHPS Star Ratings visit <https://www.hcahponline.org/en/hcahps-star-ratings/>.

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