

Distribution of HCAHPS Summary Star Ratings by State

April 2023 Public Reporting

	Summary Star Rating										Total	
	1 Star		2 Stars		3 Stars		4 Stars		5 Stars			
	N	%	N	%	N	%	N	%	N	%	N	%
US	67	2%	515	16%	1,353	41%	1,076	33%	265	8%	3,276	100%
AK		0%		0%	5	45%	6	55%		0%	11	
AL		0%	5	8%	33	52%	21	33%	4	6%	63	
AR		0%	5	13%	20	50%	10	25%	5	13%	40	
AZ	2	3%	23	35%	28	43%	7	11%	5	8%	65	
CA	14	5%	74	25%	144	49%	58	20%	4	1%	294	
CO		0%	1	2%	25	45%	24	43%	6	11%	56	
CT		0%	4	15%	16	62%	6	23%		0%	26	
DC	1	17%	2	33%	3	50%		0%		0%	6	
DE		0%	1	14%	5	71%	1	14%		0%	7	
FL	21	13%	62	37%	57	34%	22	13%	4	2%	166	
GA	1	1%	21	23%	45	48%	21	23%	5	5%	93	
HI		0%	1	8%	3	25%	8	67%		0%	12	
IA		0%	2	4%	13	24%	26	47%	14	25%	55	
ID		0%		0%	8	38%	11	52%	2	10%	21	
IL	5	4%	22	17%	49	38%	41	32%	12	9%	129	
IN		0%	5	5%	35	38%	46	49%	7	8%	93	
KS		0%	2	4%	17	32%	27	51%	7	13%	53	
KY		0%	9	15%	25	42%	25	42%	1	2%	60	
LA		0%	2	3%	27	42%	28	43%	8	12%	65	
MA		0%	6	11%	30	55%	17	31%	2	4%	55	
MD	2	5%	12	28%	23	53%	6	14%		0%	43	
ME		0%	1	4%	7	27%	15	58%	3	12%	26	
MI	3	3%	13	13%	36	36%	36	36%	12	12%	100	
MN		0%		0%	13	18%	40	55%	20	27%	73	
MO		0%	8	10%	40	49%	25	31%	8	10%	81	
MS		0%	7	16%	22	51%	12	28%	2	5%	43	
MT		0%		0%	6	27%	15	68%	1	5%	22	
NC		0%	8	9%	46	49%	34	36%	6	6%	94	
ND		0%	1	9%	6	55%	2	18%	2	18%	11	
NE		0%	1	3%	6	17%	17	49%	11	31%	35	
NH		0%		0%	9	41%	12	55%	1	5%	22	
NJ	1	2%	24	39%	31	50%	6	10%		0%	62	
NM	1	4%	7	26%	13	48%	6	22%		0%	27	
NV	2	7%	12	44%	8	30%	5	19%		0%	27	
NY	7	5%	53	39%	53	39%	19	14%	3	2%	135	
OH		0%	10	8%	63	47%	50	38%	10	8%	133	

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US	67	2%	515	16%	1,353	41%	1,076	33%	265	8%	3,276	100%
OK	1	2%	6	10%	17	29%	25	42%	10	17%	59	
OR		0%	1	2%	17	39%	24	55%	2	5%	44	
PA		0%	15	11%	61	45%	51	37%	10	7%	137	
PR	3	30%	4	40%	2	20%	1	10%		0%	10	
RI		0%	2	18%	4	36%	5	45%		0%	11	
SC		0%	5	10%	26	53%	16	33%	2	4%	49	
SD		0%		0%	2	11%	9	50%	7	39%	18	
TN		0%	16	22%	36	49%	19	26%	3	4%	74	
TX	2	1%	34	14%	106	44%	78	32%	22	9%	242	
UT		0%	2	6%	7	21%	20	59%	5	15%	34	
VA		0%	8	11%	38	50%	27	36%	3	4%	76	
VI		0%	2	100%		0%		0%		0%	2	
VT		0%		0%	4	29%	8	57%	2	14%	14	
WA		0%	9	16%	31	54%	13	23%	4	7%	57	
WI		0%		0%	19	20%	57	59%	21	22%	97	
WV	1	3%	5	15%	11	33%	10	30%	6	18%	33	
WY		0%	2	13%	2	13%	8	53%	3	20%	15	

*These results encompass all hospitals that received HCAHPS scores. Because not all hospitals report their results on Care Compare, the values on that Web site may differ from those shown here.

Notes

3276 Hospitals received HCAHPS Star Ratings in April 2023.

HCAHPS Star Ratings are based on patients discharged between July 2021 and June 2022.

For more information about HCAHPS Star Ratings visit <https://www.hcahponline.org/en/hcahps-star-ratings/>.

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