

**Distribution of HCAHPS Summary Star Ratings by State**

January 2024 Public Reporting

	Summary Star Rating										Total	
	1 Star		2 Stars		3 Stars		4 Stars		5 Stars			
	N	%	N	%	N	%	N	%	N	%	N	%
<b>US</b>	<b>82</b>	<b>3%</b>	<b>533</b>	<b>16%</b>	<b>1,283</b>	<b>39%</b>	<b>1,059</b>	<b>33%</b>	<b>301</b>	<b>9%</b>	<b>3,258</b>	<b>100%</b>
AK		0%		0%	4	36%	4	36%	3	27%	11	
AL		0%	6	10%	32	51%	19	30%	6	10%	63	
AR		0%	7	18%	19	49%	9	23%	4	10%	39	
AZ	1	2%	24	36%	28	42%	8	12%	5	8%	66	
CA	23	8%	77	26%	130	45%	55	19%	6	2%	291	
CO		0%	2	4%	19	35%	28	51%	6	11%	55	
CT		0%	4	15%	16	62%	6	23%		0%	26	
DC	1	17%	3	50%	2	33%		0%		0%	6	
DE		0%	2	29%	3	43%	2	29%		0%	7	
FL	17	10%	68	41%	50	30%	29	17%	3	2%	167	
GA	1	1%	25	26%	40	41%	28	29%	3	3%	97	
HI		0%	1	7%	7	50%	6	43%		0%	14	
IA		0%	3	6%	11	20%	24	44%	16	30%	54	
ID		0%		0%	7	30%	11	48%	5	22%	23	
IL	8	6%	17	13%	56	43%	39	30%	9	7%	129	
IN		0%	3	3%	35	39%	45	51%	6	7%	89	
KS		0%	1	2%	14	25%	28	51%	12	22%	55	
KY		0%	4	6%	29	47%	25	40%	4	6%	62	
LA		0%	2	3%	23	36%	27	42%	12	19%	64	
MA		0%	11	20%	29	52%	14	25%	2	4%	56	
MD	1	2%	15	35%	19	44%	8	19%		0%	43	
ME		0%	3	12%	6	23%	11	42%	6	23%	26	
MI	3	3%	16	16%	31	32%	38	39%	10	10%	98	
MN		0%	2	3%	11	15%	40	56%	18	25%	71	
MO	1	1%	6	8%	38	48%	28	35%	6	8%	79	
MS		0%	5	12%	20	49%	15	37%	1	2%	41	
MT		0%		0%	6	27%	11	50%	5	23%	22	
NC		0%	10	11%	42	45%	36	39%	5	5%	93	
ND		0%	1	10%	5	50%	3	30%	1	10%	10	
NE		0%	1	3%	8	22%	18	50%	9	25%	36	
NH		0%	1	5%	9	43%	10	48%	1	5%	21	
NJ	1	2%	27	44%	28	46%	5	8%		0%	61	
NM		0%	8	30%	13	48%	6	22%		0%	27	
NV	1	4%	10	38%	11	42%	4	15%		0%	26	
NY	17	13%	43	32%	57	42%	15	11%	4	3%	136	
OH		0%	13	10%	56	43%	51	40%	9	7%	129	

	Summary Star Rating										Total	
	1 Star		2 Stars		3 Stars		4 Stars		5 Stars			
	N	%	N	%	N	%	N	%	N	%	N	%
<b>US</b>	<b>82</b>	<b>3%</b>	<b>533</b>	<b>16%</b>	<b>1,283</b>	<b>39%</b>	<b>1,059</b>	<b>33%</b>	<b>301</b>	<b>9%</b>	<b>3,258</b>	<b>100%</b>
OK		0%	4	7%	20	34%	21	36%	14	24%	59	
OR		0%		0%	18	39%	26	57%	2	4%	46	
PA		0%	20	15%	53	39%	52	39%	10	7%	135	
PR	5	45%	4	36%	2	18%		0%		0%	11	
RI		0%	1	9%	5	45%	5	45%		0%	11	
SC		0%	5	10%	24	50%	17	35%	2	4%	48	
SD		0%		0%	3	17%	8	44%	7	39%	18	
TN	1	1%	14	19%	34	46%	17	23%	8	11%	74	
TX	1	0%	34	14%	97	41%	72	31%	31	13%	235	
UT		0%	2	6%	7	22%	18	56%	5	16%	32	
VA		0%	11	14%	30	39%	31	41%	4	5%	76	
VI		0%	2	100%		0%		0%		0%	2	
VT		0%		0%	5	38%	7	54%	1	8%	13	
WA		0%	10	17%	30	51%	17	29%	2	3%	59	
WI		0%		0%	23	23%	51	52%	25	25%	99	
WV		0%	4	12%	15	45%	5	15%	9	27%	33	
WY		0%	1	7%	3	21%	6	43%	4	29%	14	

\*These results encompass all hospitals that received HCAHPS scores. Because not all hospitals report their results on Care Compare, the values on that Web site may differ from those shown here.

Notes

3258 Hospitals received HCAHPS Star Ratings in January 2024.

HCAHPS Star Ratings are based on patients discharged between April 2022 and March 2023.

For more information about HCAHPS Star Ratings visit <https://www.hcahponline.org/en/hcahps-star-ratings/>.

Please use the following citation when referencing material on this website:

<https://www.hcahponline.org> Centers for Medicare & Medicaid Services, Baltimore, MD.

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