

**Distribution of HCAHPS Summary Star Ratings by State**

April 2018 Public Reporting

	Summary Star Rating										Total	
	1 Star		2 Stars		3 Stars		4 Stars		5 Stars			
	N	%	N	%	N	%	N	%	N	%	N	%
<b>US</b>	<b>59</b>	<b>2%</b>	<b>495</b>	<b>14%</b>	<b>1,522</b>	<b>44%</b>	<b>1,177</b>	<b>34%</b>	<b>213</b>	<b>6%</b>	<b>3,466</b>	<b>100%</b>
AK		0%	1	10%	6	60%	3	30%		0%	10	
AL		0%	3	4%	39	54%	29	40%	1	1%	72	
AR	1	2%	4	8%	22	46%	19	40%	2	4%	48	
AZ		0%	20	32%	32	51%	8	13%	3	5%	63	
CA	22	8%	90	31%	138	47%	38	13%	5	2%	293	
CO		0%	1	2%	23	43%	25	47%	4	8%	53	
CT	1	4%	5	19%	13	48%	8	30%		0%	27	
DC	2	29%	3	43%	2	29%		0%		0%	7	
DE		0%	1	17%	2	33%	3	50%		0%	6	
FL	4	2%	66	40%	65	40%	28	17%	1	1%	164	
GA	1	1%	18	19%	52	54%	24	25%	2	2%	97	
HI		0%	2	17%	5	42%	4	33%	1	8%	12	
IA		0%	5	8%	18	28%	33	52%	8	13%	64	
ID		0%		0%	9	35%	12	46%	5	19%	26	
IL	6	4%	19	13%	58	41%	48	34%	11	8%	142	
IN		0%	4	4%	33	31%	60	56%	11	10%	108	
KS		0%	1	2%	22	42%	22	42%	8	15%	53	
KY		0%	4	5%	33	45%	33	45%	4	5%	74	
LA		0%	2	3%	30	39%	31	40%	14	18%	77	
MA		0%	5	9%	33	59%	16	29%	2	4%	56	
MD	2	5%	17	39%	21	48%	4	9%		0%	44	
ME		0%	1	3%	5	16%	21	68%	4	13%	31	
MI		0%	9	8%	48	44%	46	42%	7	6%	110	
MN		0%	1	1%	23	28%	51	63%	6	7%	81	
MO		0%	6	7%	39	48%	34	42%	2	2%	81	
MS		0%	5	9%	28	53%	17	32%	3	6%	53	
MT		0%	1	4%	8	35%	12	52%	2	9%	23	
NC		0%	5	5%	49	53%	34	37%	4	4%	92	
ND		0%	1	10%	6	60%	3	30%		0%	10	
NE		0%		0%	13	30%	17	40%	13	30%	43	
NH		0%		0%	11	48%	12	52%		0%	23	
NJ	2	3%	25	40%	30	48%	6	10%		0%	63	
NM		0%	9	35%	13	50%	4	15%		0%	26	
NV	1	4%	10	43%	9	39%	3	13%		0%	23	
NY	15	10%	54	37%	58	39%	20	14%		0%	147	
OH		0%	7	5%	69	49%	54	38%	12	8%	142	

	Summary Star Rating										Total	
	1 Star		2 Stars		3 Stars		4 Stars		5 Stars			
	N	%	N	%	N	%	N	%	N	%	N	%
<b>US</b>	<b>59</b>	<b>2%</b>	<b>495</b>	<b>14%</b>	<b>1,522</b>	<b>44%</b>	<b>1,177</b>	<b>34%</b>	<b>213</b>	<b>6%</b>	<b>3,466</b>	<b>100%</b>
OK		0%	9	14%	21	33%	24	38%	10	16%	64	
OR	1	2%	1	2%	18	36%	28	56%	2	4%	50	
PA		0%	19	13%	83	55%	40	26%	10	7%	152	
RI		0%	1	9%	7	64%	2	18%	1	9%	11	
SC		0%	3	6%	21	42%	24	48%	2	4%	50	
SD		0%		0%	5	31%	6	38%	5	31%	16	
TN		0%	7	9%	47	59%	25	31%	1	1%	80	
TX	1	0%	26	10%	114	44%	98	38%	21	8%	260	
UT		0%		0%	19	54%	12	34%	4	11%	35	
VA		0%	5	6%	47	60%	26	33%		0%	78	
VI		0%	2	100%		0%		0%		0%	2	
VT		0%		0%	5	42%	7	58%		0%	12	
WA		0%	8	13%	37	62%	13	22%	2	3%	60	
WI		0%	2	2%	16	15%	70	67%	17	16%	105	
WV		0%	6	18%	13	39%	14	42%		0%	33	
WY		0%	1	7%	4	29%	6	43%	3	21%	14	

\*These results encompass all hospitals that received HCAHPS scores. Because not all hospitals report their results on Hospital Compare, the values on that Web site may differ from those shown here.

Notes

3466 Hospitals received HCAHPS Star Ratings in April 2018

HCAHPS Star Ratings are based on patients discharged between July 2016 and June 2017

For more information about HCAHPS Star Ratings visit <http://www.hcahpsonline.org/en/hcahps-star-ratings/>

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