

Summary of HCAHPS Survey Results*
April 2024 to March 2025 Discharges

State	Comm. with Nurses	Comm. with Doctors	Comm. About Medicines	Cleanliness of Hosp. Env.	Quietness of Hosp. Env.	Discharge Information	Hospital Rating	Recommend the Hospital	Participating Hospitals*	Survey Response Rate**
AK	81	81	64	74	60	88	73	74	13	17%
AL	80	82	63	71	67	86	71	70	80	19%
AR	81	82	65	74	67	87	74	72	60	21%
AZ	77	76	60	71	57	84	69	68	78	21%
CA	75	76	58	72	48	85	67	67	304	19%
CO	80	80	63	75	63	88	75	75	73	23%
CT	77	78	58	71	49	87	66	67	26	24%
DC	70	76	54	62	55	82	60	59	7	14%
DE	78	78	58	65	52	86	65	64	7	22%
FL	76	75	58	72	57	83	68	68	176	19%
GA	78	80	60	72	65	85	71	70	111	17%
HI	79	80	62	75	54	86	71	71	14	22%
IA	83	82	65	78	66	89	78	75	97	31%
ID	81	83	65	78	64	89	76	75	35	26%
IL	79	79	61	73	60	86	70	68	159	23%
IN	80	79	59	74	60	88	74	71	101	24%
KS	82	83	65	79	68	88	78	77	92	30%
KY	82	82	63	74	63	86	73	70	79	19%
LA	84	85	67	77	73	87	77	74	92	20%
MA	80	79	61	69	49	88	68	70	54	23%
MD	75	77	57	68	55	86	66	64	43	19%
ME	83	83	66	74	57	89	74	72	31	26%
MI	79	78	60	69	58	87	69	67	113	26%
MN	83	83	65	76	68	89	77	75	102	30%
MO	79	80	60	73	62	87	72	69	93	24%
MS	82	84	65	73	71	86	72	71	67	19%
MT	82	81	64	74	62	89	73	73	29	27%
NC	80	81	63	71	61	87	71	69	99	20%
ND	83	84	68	72	70	87	76	75	28	32%
NE	84	85	67	80	69	89	80	78	72	32%
NH	83	82	64	77	54	89	74	73	26	24%
NJ	76	75	57	69	51	83	65	64	61	18%
NM	77	77	60	71	61	84	67	66	33	17%
NV	76	73	58	72	54	84	68	67	28	20%
NY	77	77	58	70	51	85	66	66	145	22%
OH	81	79	62	74	59	88	73	71	146	24%
OK	81	81	63	75	67	86	74	72	89	21%
OR	80	81	63	74	56	88	73	72	55	23%
PA	82	80	62	73	56	88	72	70	148	28%
PR	70	76	46	71	61	73	59	62	10	27%
RI	80	80	60	75	52	87	70	70	11	25%
SC	81	82	63	70	63	86	72	70	55	18%
SD	84	85	67	78	70	88	79	78	40	32%
TN	80	81	61	72	64	86	71	69	84	20%

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TX	80	80	63	77	67	86	74	73	299	18%
UT	80	83	63	78	63	89	77	76	42	21%
VA	81	80	62	74	60	87	72	70	82	21%
VI	75	77	57	76	49	79	55	58	1	29%
VT	82	82	64	76	53	89	72	72	14	24%
WA	78	79	60	74	54	87	70	71	73	21%
WI	83	82	66	78	66	90	77	74	122	30%
WV	83	82	65	76	60	88	73	71	42	23%
WY	82	82	64	76	63	88	74	72	20	25%
US	80	80	62	74	60	87	72	71	3961	23%

*These results encompass all hospitals that publicly reported HCAHPS scores. Because not all hospitals report their results on Care Compare, the values on that website may differ from those shown here. Hospitals must have a minimum of 25 completed surveys in a four-quarter period for their HCAHPS results to be publicly reported.

January 2026

* Average "top box" score for participating, publicly reported hospitals in this state.

See HCAHPS results on www.Medicare.gov/care-compare/ for full details.

** Response rate is calculated for hospitals in each state, and in the nation.

Beginning with January 2026 public reporting, HCAHPS scores based on fewer than 25 completed surveys are not included in national and state average calculations. However, the Public Reporting Preview Report, which a hospital can access during the preview period, will continue to include HCAHPS scores and number of completed surveys for all participating hospitals

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